



Thank you for your interest in providing feedback to our Association. We are committed to continuous improvement of our services. The valuable feedback we receive from stakeholders assists us to evaluate and improve our services to clients and customers.

Click here to view the Association's ***Complaints, feedback, grievances and appeals policy***.

If you have any questions, feedback or concerns please don't hesitate to speak directly with a staff member, or to contact us (07) 3253 3333 or your local regional office.

This form is to assist you to provide feedback or make a complaint to the Association.

You can:

- complete the form and email it to mailbox@sportingwheelies.org.au , or
- mail it to 60 Edmondstone Rd Bowen Hills Q 4006. You can mark the envelope "*In confidence*" if you would like to.

Your opinions and suggestions are important to us and we will respond to you as soon as possible.

The NDIS Quality and Safeguards Commission can also be contacted with feedback about NDIS supports and services by calling 1800 034 544 or by visiting the NDIS website at www.ndiscommission.gov.au/about/complaints.

Disclaimer – *Sporting Wheelies and Disabled Association is collecting the information on this form for problem resolution, feedback and continuous improvement purposes. Only authorised employees of the organisation have access to this information. Your personal information will not be disclosed to any other third party without your consent, unless authorised or required by law.*



This is...

- Feedback
- A compliment
- A complaint

Your details

These fields are not mandatory. You can remain anonymous if you wish.

First Name:		Surname:	
Company/organisation name (if relevant):			
Address:			
Suburb:		Post code:	
Primary number:		Secondary number:	
Your preferred contact method	<input type="checkbox"/> Phone <input type="checkbox"/> Email <input type="checkbox"/> Mail <input type="checkbox"/> Any <input type="checkbox"/> No contact please		

Date comment provided:

Which area does this relate to? Tick any that apply.

- Membership
- Our fundraising activities (eg. lotteries, bingo etc)
- Health and fitness
- Sport and active recreation
- Digital marketing including social media
- Human Resources including volunteering
- Association management and governance
- Other



Please detail your feedback, compliment or complaint here:

If appropriate, please include relevant date/s, locations, key people involved etc.

Additional information

Please attach any additional information to the email or include in mail.

Office use only			
Staff member taking feedback			
Follow up recommended			
NDIS Service	Yes / No	Reportable incident	Yes / No
Date follow up completed		Supervisor / manager sign off	